



Villa Real Road,  
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21<sup>st</sup> January 2021

Dear parent/carer,

The Department of Education have introduced a scheme which temporarily increases data allowances for mobile phone users on certain networks. This is so that children and young people can access remote education if their face-to-face education is disrupted, and they do not have access to broadband at home. This scheme is only eligible to years 3 to 11 who are not able to attend school due to national lockdown restrictions. They must meet all 3 of these criteria:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education

We can also make requests for children and young people who meet the criteria above, and are:

- in any year group and have been advised to shield because they (or someone they live with) are clinically extremely vulnerable
- in any year group attending a hospital school

The following networks are taking part in this scheme; EE, O2, Sky Mobile, SMARTY, Tesco Mobile, Three, Virgin Mobile, Vodafone.

If you cannot get a mobile data increase, you can request 4G wireless routers for disadvantaged children. The criteria for this is;

- in years 3 to 13 who do not have internet access and whose face-to-face education is disrupted
- in any year group who have been advised to shield because they (or someone they live with) are clinically extremely vulnerable
- in any year group attending a hospital school

If you feel you meet the following criteria, please contact Andrew Moore  
[a.moore326@villareal.durham.sch.uk](mailto:a.moore326@villareal.durham.sch.uk), who will assist with the application.

Yours Sincerely,

Mrs JE Bowe  
Headteacher



E mail: [villareal@durhamlearning.net](mailto:villareal@durhamlearning.net)

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